

Core Return Policy

A core charge is a refundable deposit equivalent to the value of a rebuildable part. For certain D&J Precision Machine products, a core charge is required at the time of sale. Upon receipt of the core, D&J Precision Machine will determine the condition of the core and refund all, part, or none of the core's value based on its condition.

- Customer is responsible for all return shipping charges. This will be deducted from your core refund. If your core is unusable, you will be charged for return shipping.
- Ship all cores to the address on the Core Return Form.
- Cores must be returned with the Core Return Form properly completed.
- All cores must be the same model as the original item that was purchased.
- Cores must be returned within 60 days.
- Cores should be packed carefully, i.e., fixed to a pallet, to protect them from shipping damage.
- D&J Precision Machine is not responsible for shipping damage.
- Please allow 30 days after core delivery to our facility for processing and issuance of refunds.
- Core Acceptance Policy

MODEL/PART #	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cummins 5.9 and 6.7 Cylinder Heads	 Like for Like No Visible External Damage No Fire Damage All Components Present, including valves No Bolt Hole Damage Core Paperwork Returned 	 Missing Valvetrain Components (25% deduction) Provide a 5.9 Core as a 6.7 core (30% deduction) Cracked or Damaged Intake (25% deduction) Damaged Bolt Holes (\$25 each) Missing or Incomplete Paperwork (\$50 deduction) 	 Fire Damage Any Form of Damage to the Deck Excessive Damage to the Guide Area Cracks in any area except the Intake Shipping Damage
Cummins 5.9 and 6.7 Crankshaft	 Like for Like No Visible Damage No Rust on Journals No Bolt Hole Damage No Damage to the Front or Rear Face of the Crank No Gear Damage No Dowel Damage Core Paperwork Returned 	 Damage to Dowel that can be Repaired (\$125 deduction) Damage to Front or Rear Face that can be Repaired (\$125 deduction for each face) Damage to Gear that can be repaired (12V/ISB \$250 deduction, CR no credit) Missing or Incomplete Paperwork (\$50 deduction) Damaged 2019 up timing 	 Damage or Rust to Journals that cannot be polished Damage to Dowel that cannot be repaired Damage to Front or Rear Face that cannot be repaired Any Damage to CR Crank Gear

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		gear housings will be a \$1750deductionDamaged 2019 up frontcovers will be a \$250 deduction	 Damage to 12V/ISB Crank Gear that cannot be repaired Any Cracks Shipping Damage
Cummins 5.9 and 6.7 Camshaft	 Like for Like No Visible Damage No Rust on Journals No Gear Damage Core Paperwork Returned 	 Damage or Rust to Journals that can be ground (50% deduction) Damage to gear (\$250 deduction) Missing or Incomplete Paperwork (\$50 deduction) 2019 up cams will not be accepted as a good core (150 core charge) 	 Damage or Rust to Journals that cannot be ground Shipping Damage
Cummins 5.9 and 6.7 Block	 Like for Like No Visible External Damage Can be Remachined without Sleeves Core Paperwork Returned 	 6.7 - If it needs sleeves it will receive no core credit Provide a 5.9 Core as a 6.7 core (50% deduction) Damaged Bolt Holes (\$25 each) Missing Main Caps (\$250 deduction) Missing or Incomplete Paperwork (\$50 deduction) 2019 up blocks will not be accepted as a good core 	 Cracks Damage to Deck Surface that exceeds .010 Damage to Main Bore that is beyond repair Damage Cam Bore that is beyond repair Damaged Head or Main Bolt Holes General Damage that is beyond Repair Shipping Damage
Cummins 5.9 and 6.7 Short/Long Block	 Refer to Cylinder Head, Crankshaft, Camshaft and Block Policies for each item All Bolts and Accessories that are included with the purchase of your short/long block are returned and rebuildable Core Paperwork Returned 	 Refer to Cylinder Head, Crankshaft, Camshaft and Block Policies for each item Refer to Core Price Sheet for missing or damaged component partial credit pricing Missing or Incomplete Paperwork (\$50 deduction) 	 Refer to Cylinder Head, Crankshaft, Camshaft and Block Policies for each item Shipping Damage